



MENTAL HEALTH AND WELLBEING TEAM LEADER

Department:	Mental Health & Wellbeing		
Salary:	TBD	Classification Code:	TBD
Award/Agreement:	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2022		
Position created:	June 2024	Date Reviewed: NA	Immunisation Category: B

PRIMARY OBJECTIVES	<p>THE ORGANISATION Sunraysia Community Health Services (SCHS) is a service providing primary and preventive care for our community members who are at risk of poor health outcomes, and experience health disparities. SCHS understands the influence of the Social Determinants of Health (SDoH) upon health inequities experienced by community members. The centrepiece of care at SCHS is providing a client relationship based care coordination approach, that identifies and attempts to address the SDoH for clients, work with consumers and community members, to structure their care around the context in which they live and work.</p> <p>THE PROGRAM The Mental Health and Wellbeing program is comprised of a range of mental health, drug treatment and family violence services.</p> <p>POSITION PURPOSE The role of the Team Leader is to manage, lead, coordinate and supervise the staff in the multi-disciplinary team, in the provision of recovery orientated, consumer centred and trauma informed services.</p>
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KEY SELECTION CRITERIA	<p>Mandatory</p> <ul style="list-style-type: none"> • Recognised tertiary level qualifications in Psychology, Social Work, Social Sciences, Counselling and/or related disciplines. • Demonstrated ability to provide leadership and coaching to a multidisciplinary team. • Experience in supervision and coordination of a multi-disciplinary team. • Highly developed verbal and written communication skills. • Demonstrated ability to work effectively with comorbidities such as mental health and drug and alcohol issues. • Demonstrated understanding of family violence. • Demonstrated experience in conducting risk assessment, treatment planning and delivery of a range of evidence based psycho-therapeutic interventions. • Experience in providing both staff and student supervision. • Demonstrated experience in leading/mentoring and/or coaching a multidisciplinary team to achieve team outcomes.
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SPECIFIC ACCOUNTABILITIES	<ol style="list-style-type: none"> 1. Clinical Governance <ul style="list-style-type: none"> • Providing supervision to the Family Violence, Mental Health and Drug Treatment Services teams. • Providing a leadership role in the client clinical review and other clinical quality processes. • Complete incident report investigations in conjunction with the Manager Family Violence, Mental Health & Drug Treatment Services.
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CONDITIONS OF EMPLOYMENT	<ul style="list-style-type: none"> • Ensure services provided comply with legislative requirements, Service agreements and function within Sunraysia Community Health Services (SCHS) guidelines, protocols and values, Department of Families, Fairness and Housing (DFFH), and other relevant government departments and statutory regulations. <ol style="list-style-type: none"> 2. Ensure maintenance of appropriate client records, data systems, other necessary documentation and statistics in accordance with relevant legislation and policy frameworks. 3. Supervise multi-disciplinary clinical reviews of client care, case management and discharge planning to ensure optimal client care and best practice. 4. Program Evaluation <ul style="list-style-type: none"> • Assisting with planning, implementation and evaluation of policies, program guidelines and systems to ensure a high standard of Service Delivery. • Assisting with internal and external Reporting and activity measurement to ensure teams provide quality and responsive services achieving relevant targets/milestones. 5. Stakeholder Engagement <ul style="list-style-type: none"> • Represent SCHS on internal/external meetings as required. 6. Organisational <ul style="list-style-type: none"> • Lead and exemplify a healthy and safe working environment, modelling and promoting ethical behaviour and practices and contributing to a positive environment free of occupational violence. • Contribute to planning, implementing and coordinating of staff training and professional development. • Other reasonable duties as directed.
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CONDITIONS OF EMPLOYMENT	<ol style="list-style-type: none"> 1. New employee Probation New employee appointments are subject to a probationary period of six months. Ongoing employment will be subject to successful performance during this time. 2. Organisational Behaviour All employees are required to abide by organisational policies and procedures, SCHS Code of Conduct and Values, relevant standards including Child Safe Standards, codes of practice as well as various legislation both state and federal including but not limited to OH&S act, Drugs, Poisons and Controlled Substances Act, Public Health and Wellbeing Act, Privacy Act and Health Records Act. 3. Professional Standards All qualified and Nationally Registered professionals are to respect and act in accordance with the laws of the jurisdictions in which they practice. Any professional bodies Codes of Conduct / Ethics / Standards should be interpreted with reference to these laws. The code is not a substitute for requirements outlined in the National Law, other relevant legislation, or case law. Where there is any actual or perceived conflict between the code and any law, the law takes precedence. The Codes / Standards should also be interpreted with reference to, but not necessarily in deference to, any organisational rules and procedures to which health professionals may be subject. 4. Continuous Improvement & Safety All employees are required to contribute effectively to SCHS quality management and safety systems by assisting with monitoring and evaluating activities and mechanisms, identifying opportunities for improvement and correcting problems to improve customer care services and experience.
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