



PREGNANCY & PARENT SUPPORT CLINICIAN

Department:	Family & Child Hub		
Salary:	To be determined by incumbent qualifications	Classification Code:	To be determined
Award/Agreement:	To be determined by incumbent qualifications		
Position created:	May 2018	Date Reviewed:	July 2022

PRIMARY OBJECTIVES	<p>THE ORGANISATION Sunraysia Community Health Services (SCHS) is a service providing primary and preventive care for our community members who are at risk of poor health outcomes, and experience health disparities. SCHS understands the influence of the Social Determinants of Health (SDoH) upon health inequities experienced by community members. The centrepiece of care at SCHS is providing a client relationship based care coordination approach, that identifies and attempts to address the SDoH for clients, work with consumers and community members, to structure their care around the context in which they live and work.</p> <p>THE PROGRAM The Family & Child Hub is suite of child and family health and wellbeing services, all located under one roof. The services are both internal and external to SCHS and together have a ‘no wrong door’ approach to navigating the individual health and wellbeing pathways of families and children. The Family & Child Hub specifically focuses on the Social Determinants of Health, ensuring health equity.</p> <p>POSITION PURPOSE The Pregnancy and Parent Support Clinician will support parents/carers and their families from conception to school age, within a Relationship Based Framework, providing parent and family support for parents and carers in all aspects of parenting including families impacted by family violence. The clinician will be responsible to identify the needs of clients and their children and provide parent education and support to meet the needs of individual families. This includes care coordination and working collaboratively with existing parenting and early childhood services both internally and externally to SCHS. Group work is a key component of this role.</p>
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KEY SELECTION CRITERIA	<ul style="list-style-type: none"> • Degree or equivalent tertiary qualification in relevant health related field (such as Social Work). • Membership with AASW or AHPRA. • Demonstrated experience working with parents/carers and children. • Knowledge of the local service system and referral pathways, particularly related to the early years, health, family violence and system navigation. • Experience in working with complex and vulnerable families in a trauma-informed and relationship-based model of care. • Knowledge and understanding of child development and ability to practice a range of interventions including biopsychosocial assessment, case work, care planning, advocacy, group work, intervention and outreach based service delivery.
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	<ul style="list-style-type: none">• Knowledge and experience in delivery evidence based, best practice parenting interventions, along with a working understanding of attachment theory and its application to the developing child and the parent-child relationship.• Highly developed engagement and communication skills and experience working with families from a diverse range of backgrounds.• An understanding of the social determinants of health.
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SPECIFIC ACCOUNTABILITIES	<ol style="list-style-type: none">1. Service Provision<ul style="list-style-type: none">• Adhere to all working practices of the overarching foundations of the Family & Child Hub Philosophy of individualised, family-centred, child focused care through a trauma-informed and relationship-based approach.• Identify, through formal assessment, issues requiring strategies and interventions surrounding early childhood social, emotional and developmental needs.• Provide a range of specialised care, support and education to parents and carers navigating the many challenges that arise during early parenting.• Provide professional education sessions to individuals or groups as required, to enhance parent/carers skills and the development of understanding of infant mental health.• Deliver parent support services at the Family & Child Hub, via phone and outreach to families in Sunraysia.• Facilitate referrals to other services according to client needs.• Maintain electronic client records as per SCHS policy, record episodes of service, complete comprehensive case notes, and other administrative tasks related to client care and funding requirements.• Maintain high levels of client confidentiality within SCHS and externally.2. Teamwork<ul style="list-style-type: none">• Work in collaboration with the Family & Child Hub team, including co-located internal (antenatal clinic, healthy mothers healthy babies, community paediatrician, perinatal emotional health, psychiatrist, child health, family violence) and external service providers (maternal and child health service, immunisation, supported playgroups).• Create and foster a positive environment at the Family & Child Hub through excellent interpersonal and communication skills.• Participate in team meetings, reflective practice, clinical and operational supervision activities to optimise team work and service provision.• Collaborate, consult and refer to all members of the multidisciplinary team, within and outside of SCHS as required on a regular basis in relation to client care needs.• Work without direct supervision, within a multidisciplinary team to provide care to an individual, family or defined group.• Develop significant relationships with relevant internal service providers, required for the holistic care of clients.3. Stakeholder Engagement<ul style="list-style-type: none">• Work within a culturally sensitive and informed practice framework, providing services courteously and respectfully, with regard to the cultural beliefs and needs of families.• Collaborate with other SCHS health professional staff and identified key stakeholders to support good client care practices.• Develop significant relationships with external local service providers involved in delivering pregnancy, parent and child health services.
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	<ul style="list-style-type: none">• Facilitate, nurture and maintain partnerships and collaboration across SCHS and its partner agencies, particularly identifying opportunities for collaboration within and across organisations. <p>4. Service Improvement</p> <ul style="list-style-type: none">• Provide feedback through the approved communication channels that will enhance and expand future programs.• Participate in co-design activities.• Review/devise alternative models/activities which align with addressing Social Determinants of Health.• Maintain professional knowledge and standards through participation in training and development opportunities, including regular clinical supervision and personal professional development.• Respond openly and following up complaints or feedback. <p>5. Service Promotion</p> <ul style="list-style-type: none">• Promote the Family & Child Hub model and services to the local community.• Participate in community education and engagement activities. <p>6. Program Evaluation</p> <ul style="list-style-type: none">• Ensuring reporting requirements are undertaken in a timely and correct manner as designated by SCHS and in accordance with service agreement requirements.• Maintain accurate statistical data and program evaluation information.• Achievement of program targets as determined through program funding.• Contribute to SCHS Evaluation Framework and form a portion of the larger Family & Child Hub Quarterly Evaluation Report. <p>7. Organisational</p> <ul style="list-style-type: none">• Lead and exemplify a healthy and safe working environment, modelling and promoting ethical behaviour and practices.• Operate, adhere to and demonstrate organisational Mission, Vision and Values.• Other reasonable duties as directed.
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CONDITIONS OF EMPLOYMENT	<p>1. New employee Probation New employee appointments are subject to a probationary period of six months. Ongoing employment will be subject to successful performance during this time.</p> <p>2. Organisational Behaviour All employees are required to abide by organisational policies and procedures, SCHS Code of Conduct and Values, relevant standards including Child Safe Standards, codes of practice as well as various legislation both state and federal including but not limited to OH&S act, Drugs, Poisons and Controlled Substances Act, Public Health and Wellbeing Act, Privacy Act and Health Records Act.</p> <p>3. Professional Standards All qualified and Nationally Registered professionals are to respect and act in accordance with the laws of the jurisdictions in which they practise. Any professional bodies Codes of Conduct / Ethics / Standards should be interpreted with reference to these laws. The code is not a substitute for requirements outlined in the National Law, other relevant legislation, or case law. Where there is any actual or perceived conflict between the code and any law, the law takes precedence. The Codes / Standards should also be interpreted with reference to, but not necessarily in deference to, any organisational rules and procedures to which health professionals may be subject.</p>
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4. Continuous Improvement & Safety

All employees are required to contribute effectively to SCHS quality management and safety systems by assisting with monitoring and evaluating activities and mechanisms, identifying opportunities for improvement and correcting problems to improve customer care services and experience.