



ABORIGINAL OPTIMAL CARE PATHWAYS WORKER

Department:	Population Health		
Salary:	TBC	Classification Code:	TBC
Award/Agreement:	Based on incumbent qualifications and experience		
Position created:	March 2022	Date Reviewed:	

PRIMARY OBJECTIVES

THE ORGANISATION

Sunraysia Community Health Services (SCHS) is a service providing primary and preventive care for our community members who are at risk of poor health outcomes, and experience health disparities. SCHS understands the influence of the Social Determinants of Health (SDoH) upon health inequities experienced by community members. The centrepiece of care at SCHS is providing a client relationship based care coordination approach, that identifies and attempts to address the SDoH for clients, work with consumers and community members, to structure their care around the context in which they live and work.

THE PROGRAM

Loddon Mallee Integrated Cancer Services (LMICS) is one of the nine Victorian Integrated Cancer Services (ICS) funded by the Department of Health (DoH). It is governed by representatives from public, private and community health services, the Primary Care Network, consumers and Department of Health.

LMICS has been given responsibility for local implementation of Aboriginal Optimal Care Pathways in partnership with the Aboriginal Community Controlled Health Organisations (ACCHOs) by the Department of Health. Over a two year period LMICS has given SCHS the opportunity to employ this role to develop, initiate, monitor and report against a pilot project to implement defined components of the Aboriginal and Torres Strait Islander Optimal Care Pathway.

POSITION PURPOSE

This position will implement Aboriginal Optimal Care Pathways and assist LMICS to develop strong links or relationships with ACCHOs, Aboriginal Hospital Liaison Officers, Aboriginal community and to increase LMICS capability for work in this area.

This role will have active support from and report to the Team Leader, Health Promotion. This position will be responsible for the implementation of a project plan that identifies activities to implement Aboriginal and Torres Strait Islander Optimal Care Pathways with connection to the existing service and prevention system, which is culturally appropriate. In line with the LMICS targeted priority areas there will be significant alignment, connections, working relationships and system linkages delivered as appropriate.

KEY SELECTION CRITERIA

Special Measure:

The filling of this vacancy is intended to constitute a special measure under section 12 of the *Equal Opportunity Act 2010*. This vacancy is only available to Aboriginal and/or Torres Strait Islander people. Confirmation of Aboriginal or Torres Strait Islander descent is required.

Mandatory:

- Qualification in Health or Welfare related discipline.
- Demonstrated experience working with Aboriginal clients and/or stakeholders.
- Demonstrated ability to work effectively within internal and external teams.

	<p>Preferred:</p> <ul style="list-style-type: none"> • Post graduate qualifications in other relevant studies (e.g. Aboriginal Health or Health Promotion) • Experience in delivering a wide range of Primary Health Care Services to Aboriginal clients with Chronic Disease and/or complex needs. • Implementing health promotion initiatives within the Aboriginal community. • Experience or developing knowledge of best practice within the field of Aboriginal health and/or Optimal Care Pathways.
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<p>SPECIFIC ACCOUNTABILITIES</p>	<ol style="list-style-type: none"> 1. Service Provision <ul style="list-style-type: none"> • Delivery of key actions and activities outlined in the project plan, including the development of any tools or resources for the benefit of local implementation of Aboriginal Optimal Care Pathways in the Mildura community. • Meet the targeted priority area of developing strong links with stakeholders and Aboriginal community to increase capacity for this work. 2. Teamwork <ul style="list-style-type: none"> • Collaborate and share existing and new resources and processes with LMICS. • Work as an independent practitioner within the Mildura community, and where appropriate work in collaboration and partnership with the SCHS Aboriginal Health Promotion and Chronic Care Worker. • Liaise with other LMICS Officers across the state on a regular basis. 3. Stakeholder Engagement <ul style="list-style-type: none"> • To develop strong links and relationships including; ACCHOs, Aboriginal Hospital Liaison Officers, Loddon Mallee Aboriginal Reference Group and other relevant stakeholders. • Commit to supporting and implementing a collaborative approach to Aboriginal Health in the local community, which relies on successful partnerships between stakeholders. • Allow time to build rapport and trust with stakeholders while ensuring timeframes are met. 4. Service Improvement <ul style="list-style-type: none"> • Increase the number of services that understand the philosophies of holistic health and wellbeing and the role of Aboriginal and Torres Strait Islander knowledge, values, beliefs and cultural needs and health history in decision making processes about treatment and ongoing care. • Increasing the capacity of services to provide culturally appropriate care by participating in relevant internal and external committees as appropriate. 5. Service Promotion <ul style="list-style-type: none"> • Participate in defined health promotion activities and contribute ideas, enhanced networks and information about the appropriateness of the approach as per the project plan. 6. Program Evaluation <ul style="list-style-type: none"> • Provide regular progress reports as requested by direct SCHS supervisor and LMICS. • Report against project plan inclusive of qualitative and quantitative data, case studies and summative project evaluation. • Work with SCHS supervisor to complete and provide final report in an agreed upon format with LMICS including evaluation outcomes and expenditure. 7. Organisational <ul style="list-style-type: none"> • Lead and exemplify a healthy and safe working environment, modelling and promoting ethical behaviour and practices. • Operate, adhere to and demonstrate organisational Mission, Vision and Values. • Other reasonable duties as directed.
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CONDITIONS OF EMPLOYMENT

1. New employee Probationary

New employee appointments are subject to a probationary period of six months. Ongoing employment will be subject to successful performance during this time.

2. Organisational Behaviour

All employees are required to abide by organisational policies and procedures, SCHS Code of Conduct and Values, relevant standards, codes of practice as well as various legislation both state and federal including but not limited to OH&S act, Drugs, Poisons and Controlled Substances Act, Public Health and Wellbeing Act, Privacy Act and Health Records Act.

3. Professional Standards

All qualified and Nationally Registered professionals are to respect and act in accordance with the laws of the jurisdictions in which they practise. Any professional bodies Codes of Conduct / Ethics / Standards should be interpreted with reference to these laws. The code is not a substitute for requirements outlined in the National Law, other relevant legislation, or case law. Where there is any actual or perceived conflict between the code and any law, the law takes precedence. The Codes / Standards should also be interpreted with reference to, but not necessarily in deference to, any organisational rules and procedures to which health professionals may be subject.

4. Continuous Improvement & Safety

All employees are required to contribute effectively to SCHS quality management and safety systems by assisting with monitoring and evaluating activities and mechanisms, identifying opportunities for improvement and correcting problems to improve customer care services and experience.