



Strategic Direction

2023-2028



SCHS
Sunraysia Community
Health Services

Vision & Values

Vision

A champion for health equity

Purpose

To explore and deliver innovative solutions to health and social needs, when and where they are needed

Values

Compassion

We treat people with empathy, respect and dignity and we care about our clients, our people and our community.



Justice

We promote equity, peace and a genuine respect for people in our community.



Excellence

We are prepared for change and strive for continuous learning and quality improvement.



Accountability

We commit to responsible and open decision-making, taking responsibility for our decisions and actions, being reflective and open to feedback.



Collaboration

We work as a team and actively communicate and build constructive relationships to achieve positive outcomes.



How SCHS will progress its Strategic Priorities

Secure and develop a workforce that enables the organisation to deliver all of its services

Strategic objectives

Explore alternative models to secure specialist workforces

Grow internal and external workforce pathways

Invest in a Lived Experience peer workforce

Build the employee value proposition

Build services and partnerships to support clients to address the social determinants of health

Strategic objectives

In collaboration with ARRCH, secure funding for a sustainable Victorian rural and regional community health platform

Strengthen pathways to address the SDoH beyond the organisation's core business

Contribute to building the region's mental health and wellbeing capability

Add to the evaluation and research required for advocacy

Partner to deliver AOD residential rehabilitation and support services

Provide community-led approaches to how we deliver care

Strategic objectives

Expand the scope and availability of Home Base

Implement and evaluate the Community Paramedic model

Expand and evolve the Family and Child Hub model

Grow the Palliative Care model

Increase services that support people to live well at home

Re-imagine adult engagement and connection

Re-imagine the client journey

Strategic objectives

Introduce systems that support client choice

Improve internal systems to optimise service navigation, the client journey, and service efficacy

Amplify the community voice

Staying connected



What success would look like

Secure and develop a workforce that enables the organisation to deliver all of its services

SCHS will continue to create an innovative and diverse culture that is known for the support and unique development opportunities provided to staff, students, volunteers and partners. The spirit of shared learning and collaboration will grow SCHS' reputation as the preferred organisation destination for specialists and professionals within and outside the local community to learn, engage and progress their careers.

Build services and partnerships to support clients to address the Social Determinants of Health

SCHS understands that where people live and factors such as their income, housing, education and transport all play a significant role in shaping their health. SCHS will embed Social Determinants of Health supported systems, policies, resources and practices within the organisation. Working closely with partners and their areas of expertise, SCHS clients will have greater access to services that address health care, as well as the many other non-medical factors that impact their health and wellbeing.

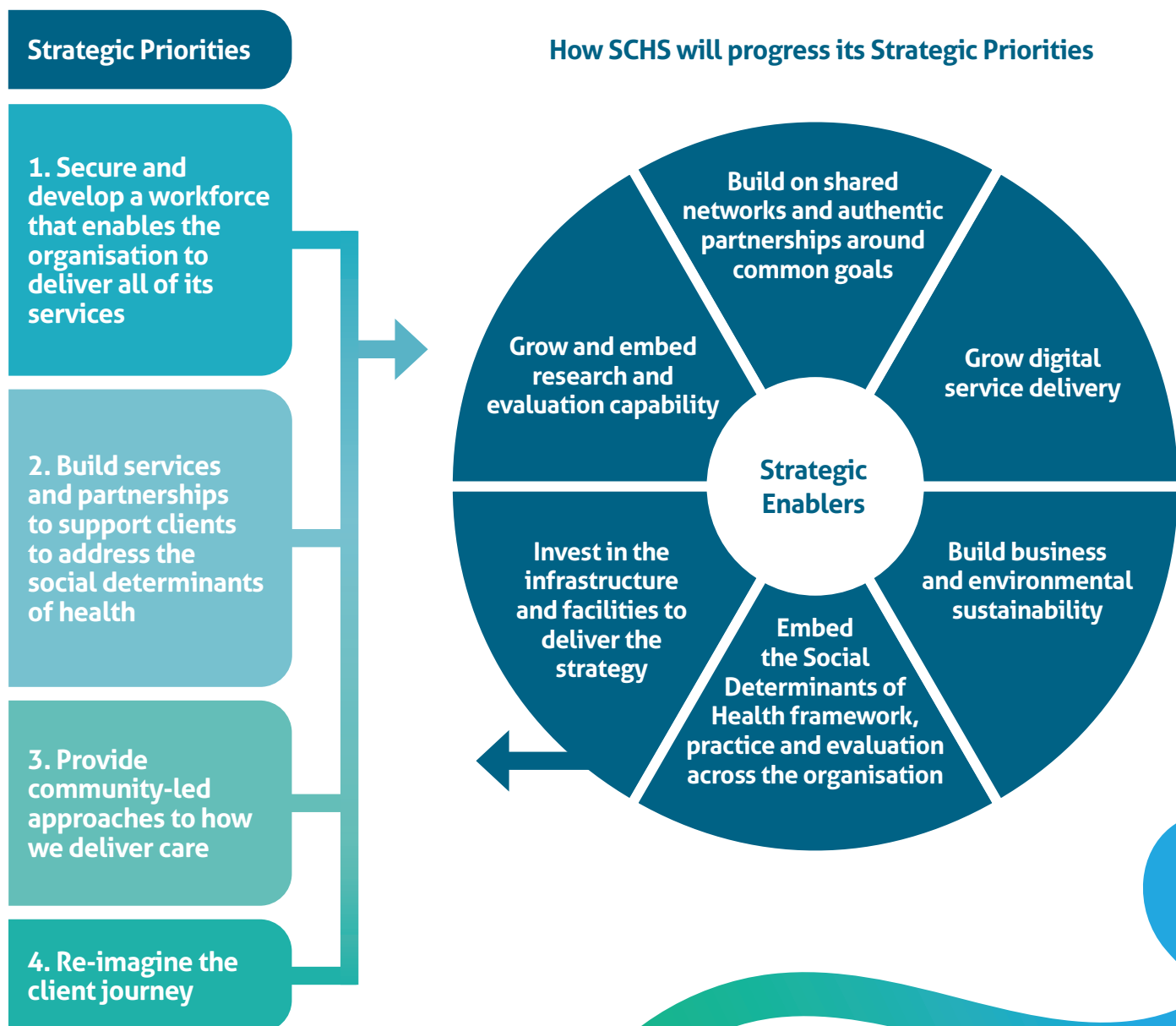
Provide community-led approaches to how we deliver care

The voice of the community and those with Lived Experience will challenge and drive the work at SCHS. Deep listening and innovative approaches will further shape SCHS services to reach communities that experience the greatest health inequity, in ways that work for them.

Re-imagine the client journey

SCHS services meet clients where they are at, to better support their health and life journey. Clients have greater choice and better access to the support they need because SCHS absorbs the complexity of health systems and simplifies navigation.

Strategic Priorities & Strategic Enablers





SCHS

Sunraysia Community
Health Services

Contact or connect with us

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Phone 03 5022 5444

Email schs@schs.com.au

Facebook: [SunraysiaCommunityHealth](#)

Instagram: [sunraysiahealthservice](#)

Our Sites

137 Thirteenth Street, Mildura

H & L Hecht Adult Day Activity Centre
- 5 Johns Street, Mildura

233 Deakin Avenue, Mildura

The Family and Child Hub – 41 Pine
Avenue, Mildura

HomeBase 89-91 Pine Avenue, Mildura

Statement of Diversity

Sunraysia Community Health is committed to improving the health of our community and being accessible to all with a specific focus on groups in the community that are under-represented in healthcare participation and over-represented in clinical risk; and supporting these people by providing access to services and programs across their lifespan from birth to older age.

Child Safe Commitment

Our organisation is committed to child safety. We want children to be safe, happy, and empowered. We support and respect all children, as well as our staff and volunteers. We are committed to the safety, participation, and empowerment of all children. We have zero tolerance of child abuse, and all allegations and safety concerns will be treated very seriously and consistently with our robust policies and procedures.

Acknowledgement

We acknowledge the traditional owners and custodians of the land on which we work and live. We pay our respects to Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander people. We recognise, celebrate and respect Aboriginal and Torres Strait Islander people as the First Australians. We acknowledge their unique cultural and spiritual relationships to the land and waters, as we strive for equality and safety in community services and health care.

schs.com.au